

Minutes



To: All Members of the Health Scrutiny Committee, Chief Executive, Chief Officers, All officers named for 'actions'

From: Legal, Democratic & Statutory Services
Ask for: Fiona Corcoran
Ext: 25560

HEALTH SCRUTINY COMMITTEE 16 DECEMBER 2015

MINUTES

ATTENDANCE

MEMBERS OF THE COMMITTEE

COUNTY COUNCILLORS

J R Barfoot, D Hart, D J Hewitt, T R Hutchings (substitute for R H Beeching), S L C Johnston, L Kercher, S Quilty (Chairman), R G Tindall, C J White

DISTRICT COUNCILLORS

S Bedford (Three Rivers), J Green (North Herts), B Gibbard (St Albans), K Hastrick (Watford), D Lambert (Hertsmere), J Madden (Substitute for F Guest, Dacorum), G Nicholson (Broxbourne), N Symonds (East Herts),

CHAIRMAN'S ANNOUNCEMENTS

D Lambert was welcomed to the Committee as representative for Hertsmere.

The first meeting of the CQC report monitoring of WHHT topic group held its first meeting on 15 December 2015 and officers would report back to the Committee after the next meeting had taken place on 15 February 2016.

MINUTES

The Minutes of the meeting of the Committee held on 12 November 2015 were confirmed as a correct record and signed by the Chairman.

PUBLIC PETITIONS (Standing Order C11)

None

PART 1 ('OPEN') BUSINESS

ACTION

1. NHS IN HERTFORDSHIRE'S BUDGETS AND QUALITY OF CARE (FRANCES REPORT) SCRUTINY CAFÉ QUESTIONS

[Officer Contact: Charles Weir, Scrutiny Officer
Tel: 01438 843630]

- 1.1 The Committee received a report outlining the proposed questions that health organisations would be asked in advance of the NHS in Hertfordshire's Budgets and Quality of Care (Francis report, published in 2012 which investigated the quality of care provided by all NHS organisations) Scrutiny Café on 17 March 2016.
- 1.2 In discussion a Member raised the importance of raising questions about environment and equipment, turnover of senior staff, financing and sharing of data and it was noted that questions on these areas and other relevant issues that Members wished to explore in further detail would be welcomed on the day under the remit of the scrutiny cafe.
- 1.3 Members requested that responses to the questions be concise with no more than half a page of text and any further relevant information and data to be presented as appendices.
- 1.4 It was noted that the questions would be sent out to NHS partners within a suitable timeframe to allow sufficient time for officers to check responses and ask for papers to be resubmitted if any questions are not answered.
- 1.5 In response to a point raised by a Member, it was agreed that a reference to people with learning disabilities and their carers would be added to question 4. The updated version is attached at Appendix A.
- 1.6 Members stressed the importance of limiting the use of acronyms in the Scrutiny Café papers and where they are used to ensure the words are written out in full in the first instance. Officers agreed that a glossary of acronyms would be provided and that NHS partners would be asked to ensure clear language was used although it was noted that an over-simplification of answers should also be avoided.
- 1.7 Members highlighted the need for organisations to be selective about the representatives they send to avoid there being an excessive number of representatives in attendance who may

C Weir

not all be required.

Conclusions

- 1.8 The Committee agreed the amendments to the wording of Question 4 and Question 7 (see appendix A attached)

2. PROCUREMENT OF 111 AND GENERAL PRACTITIONER OUT OF HOURS (GPOOH) SERVICE IN HERTFORDSHIRE

[Officer Contact: Charles Weir, Scrutiny Officer
Tel: 01438 843630]

- 2.1 The Committee was provided with a report and flyer giving information on plans for the process of procurement with regard to 111 and GP Out of Hours services in Hertfordshire.
- 2.2 The Committee heard that the aim nationally was to bring 111 and Out Of Hours services closer together in one place and that in Hertfordshire there was a good provider that was already bringing 111 and Out of Hours together.
- 2.3 It was noted that a number of bodies had responded to the tender, all of which would be considered.

Conclusion

- 2.4 The Committee noted the report.

3. FEEDBACK FROM HERTFORDSHIRE COMMUNITY TRUST (HCT) REGARDING THE CARE QUALITY COMMISSION (CQC) INVESTIGATION

[Officer Contact: Charles Weir, Scrutiny Officer
Tel: 01438 843630]

- 3.1 The Committee received a report providing a summary of the improvements and changes that had been made by HCT following the inspection by the CQC and further detail of their future plans.
- 3.2 With regard to End of Life care, HCT had been working with the West Herts Hospital Trust (WHHT) team and the County Council in the area of palliative care and learning disabilities and had recently earned the Purple Star award.
- 3.3 It was also noted that HCT were now completely aligned with

County Council policies and safeguarding champions were present in every team. Workforce remained a challenge but a resourcing plan was in place and the mandatory training level for all staff had increased to 90%.

- 3.4 Members welcomed the update and the progress made and noted that most areas were on target. It was noted that targets were reviewed on a monthly basis by the management team and classed as green when the action had been taken and completely embedded.
- 3.5 In discussion it was noted that the new End of Life quality of care policy focussed on care designed to meet the specific need of the individual, which matches the focus of the whole HCT programme so therefore the process to move forward in this way had already begun. The new system is personalised care planning and a major training scheme for Macmillan was due to be implemented in March.

Conclusions

- 3.6 The Committee agreed to note the report and for HCT to return to the Committee in Spring 2016 to provide an update.

C Weir

4. HEALTHWATCH WORKING WITH YOUNG PEOPLE [Officer Contact: Charles Weir, Scrutiny Officer] Tel: 01438 843630]

- 4.1 The Committee received an update on the work Healthwatch was doing with young people in the community from Frankie Walsh, Youth Health Ambassador, Healthwatch.
- 4.2 The Committee welcomed the report and commended the quality and clarity of the information and its presentation.
- 4.3 Officers agreed to circulate the Healthwatch document to the communications team at the County Council.
- 4.4 There was discussion of the 'Takeover Challenge' which was a day when young people were invited to go into organisations and get involved in the decision making, which had been successful in the East and North Herts Trust. Officers agreed to circulate information about 'Takeover Challenge' day to the Clinical Commissioning Groups.

C Weir

C Weir

Conclusions

- 4.5 The Committee noted the report, welcomed the work being carried out with young people and agreed to invite the Youth

Health Ambassador back for a further update at a later date.

C Weir

5. SCRUTINY WORK PROGRAMME 2015-2016/17

[Officer Contact: Charles Weir, Scrutiny Officer]
Tel: 01438 843630]

- 5.1 Members were asked to consider the Committee's Work Programme for the period 2015/16. Attention was drawn to the fact that the Better Care Fund seminar was due to be held in late spring or summer 2016.

Conclusions

- 5.2 The Committee's Work Programme was noted.

PART II ('CLOSED') BUSINESS

There were no items of Part II (Confidential) business.

Kathryn Pettitt
Chief Legal Officer